

Tewkesbury Borough Flood Wardens – Code of Conduct

When signing the annual registration form overleaf, you are reaffirming that you understand and will abide by the guidelines set out in the Flood Warden Handbook and in accordance with guidance from Tewkesbury Borough Council DEPLOs and the Flood Project Coordinator.

Flood wardens who have registered with Tewkesbury Borough Council confirming that they have read, understood and will abide by the Flood Warden Handbook guidance, and have received training, are covered by Borough Insurance for injury or ill health through carrying out their role (in line with the guidelines). **See Handbook Chapter 5.**

The role of a flood warden depends on the specific requirements of each community. **Flood Wardens should discuss and agree their specific role with their local council.** However, the following principles apply.

Flood Wardens should:

- ✓ Work closely with your local council (parish/town)
- ✓ **Report** flooding incidents and feedback if clearance work is needed
- ✓ Act as a **communication** channel between the community and authorities
- ✓ **Raise awareness** of flooding with residents and promote 'self-help'
- ✓ **Support** your community/council on the preparation and review of Community Flood/Emergency Plans
- ✓ Keep a **record** of activity and flooding incidents
- ✓ **Monitor** local watercourses, report clearance needs

Flood Wardens should not:

- ✗ Do not place yourself in situations where personal safety is at risk. In particular you should not enter flood water. Call the emergency services on 999 to deal with such situations.
- ✗ Enter water courses and/or carry out maintenance activity without permission of the land owner
- ✗ Remove debris from watercourses, ditches or culverts or operate flood defences e.g. sluice gates. Unless you have been specifically asked or trained to do so, please leave this to properly equipped and trained staff

Full details can be found in your Flood Warden Handbook, pages 8 to 13

Thank you for your ongoing commitment to the Flood Warden Project